

# *Scotland*

GATEWAY TO STUNNING LANDSCAPES AND RICH CULTURE

Save up to £100 per person | £0 single supplement places available



## Discover the variety of *Scotland...*

A very warm welcome to our latest collection of tours to Scotland. At Brightwater, we are delighted to bring to you these superb breaks and pride ourselves on expertise knowledge of the depth and breadth of this incredible country, renowned for its rugged highlands, stunning landscapes, ancient castles and distinctive culture.

We've made sure to include a variety of holidays, giving you the chance to uncover a diverse wealth of wonders, including the stunning Scottish Islands, iconic railway journeys over charming lands and fine horticultural masterpieces. From glorious gardens and sublime scenery to historic houses, art treasures and bustling cities, Scotland has it all.

There is plenty of choice – embark on a Highland Wildlife Safari or enjoy a tranquil escape on a tour of the Outer Hebrides and discover incredible ancient monuments, such as 5000-year-old standing stones. Iconic views over Loch Shiel from the Glenfinnan Viaduct can be admired on our Scottish Railways tour, while the exciting Gardens of Wester Ross takes us to Inverewe, widely regarded as one of Scotland's greatest gardens, flourishing with exotic plants, native wildlife and glorious views. There are plenty more new tours to consider too, whether you'd like to attend the Scone Palace Fair, explore the Castles, Palaces and Abbeys of Eastern Scotland or admire the gems of Western Scotland aboard the Lord of the Glens.

Our knowledgeable and experienced tour managers will take you on a journey through Scotland's geography and history while at the same time ensuring your holiday is relaxing as possible.

Wherever you choose, exciting voyages and new discoveries await. We do hope to have the pleasure of your company very soon.

Best wishes,

*Alison Wilson*  
Managing Director

### Get in touch with an *expert*

Give our Specialist Sales Executives a call, Monday to Friday  
between 9am and 5pm, on:

**01334 804 715**

Alternatively, send us an email to:

**info@brightwaterholidays.com**

For further details, please visit our website:

**www.brightwaterholidays.com**

## Explore more with *Brightwater* Holidays

### We get you more

Our experience and excellent relationships mean that a tour with Brightwater Holidays is often unlike one that you will get with other operators. Many of our tours include private access behind the scenes, tours by the estate or garden owners themselves and of course the in-depth knowledge that comes from our expert Tour Managers.

### We are passionate about Scotland

As a Scottish holiday brand with over 30 years' experience of organising holidays to Scotland, we know that we can offer you something that others cannot. From the country's awe-inspiring mountain ranges and rugged coastlines dotted with historic castles and weathered villages to bustling cities such as Edinburgh and Glasgow, Scotland's appeal is endless. Our expertise and knowledge of Scotland can be found in our diverse holiday collection which includes island hopping in the Outer Hebrides, fascinating insights into ancient wonders plus art and architecture in Glasgow and Edinburgh.

Look out for the **NEW TOUR** badge throughout this brochure.

### Expect quality & comfort

You can be assured of excellent quality and comfort on a Brightwater holiday, as we only select trusted hotels to provide the best possible stay, along with travel from easy-to-reach pick-up points.

### So much included

Enjoy exceptional value with your accommodation, travel and excursions to must-see highlights and hidden gems - all included in the price of your holiday. Many holidays have a selection of meals included, just look out for the details against each individual holiday.

## You are in *expert* hands





# An *enchanting* destination all year round...

## Spring

A time of blossoming beauty and long-awaited renewal, spring in Scotland offers the perfect chance to get outdoors and explore. The rugged landscapes take on a majestic character in these months as Mother Nature lays on spectacular displays: shades of purple, yellow and more carpet the countryside and animals such as golden eagles, puffins, red squirrels and orcas appear once again.

### *Spring highlight: Scotland's Northern Edge featuring the NC500*

With quieter crowds, pleasant weather and more wildlife spotting opportunities, spring is a delightful time to meander along the famous North Coast 500, one of the most scenic routes in the world. The landscapes begin to re-awaken once more, with primroses and bluebells dotting the roadside and vivid colours transforming landmarks such as the Castle of Mey. Returning birdsong echoes through magical forests and red deer can be seen grazing in the woodlands too. See page 25 for full details.

## Summer

Summer is peak season in Scotland, bringing warmer sunshine, longer days and a joyful mix of events, festivals and traditions such as the Highland Games and military tattoos. Historic cities buzz with activity, while the rural lands and coastal gems offer scenic backdrops for memorable escapes. It's easy to see why the late Queen Elizabeth II chose to spend this time of year in Scotland, so why not follow in the royal family's footsteps and enjoy a summertime trip to Balmoral as part of our Tall Ships tour?

### *Summer highlight: Tall Ships in Aberdeen*

One of the most exciting events of the coming summer is the Tall Ships in Aberdeen, providing a wonderful chance to see these historic vessels up close in the harbour and at sea after the first leg of the race, enjoy the fun-filled entertainment, delve into the nautical heritage and perhaps even chat to members of the crews. As the only UK host port in 2025, this unique city is the place to be in July! See page 15 for full details.



## Autumn

As the summer fades, autumn colours begin to blaze in high definition across Scotland. Dappled sunlight filters through storybook forests, charming villages boast a cosy atmosphere and the trees showcase tones of warm yellows, rusty oranges and fiery reds. This special season offers the perfect time to enjoy scenic drives, delve into Scottish legends at historic sites and enjoy outdoor pursuits before the long winter months set in.

### *Autumn highlight: Autumn Tints of Dumfries & Galloway*

The south-western corner of Scotland comes alive in autumn, as the vibrant colours transform the foliage into breathtaking displays. On this delightful break, we discover a range of constantly changing gardens throughout Dumfries and Galloway, such as the Queen Elizabeth Walled Garden, one of the best examples of its kind in Scotland, and Logan Botanic Garden, renowned for its mild climate, well-planned borders and fine terraces bursting with seasonal hues. See page 28 for full details.

## Winter

Scotland, and particularly its islands, takes on a special character in winter with steely seas and dramatic skies. Although temperatures can be chilly, the weather often creates stunning winter wonderlands (think frozen lochs, snow-capped mountains and dustings of sparkly frost), with the Northern Lights sometimes visible too! From Hogmanay dinners to Burns Night and more centuries-old events, there is still plenty to celebrate during the colder months, and you can always warm up with a wee dram of whisky.

### *Winter highlight: Up Helly Aa – Shetland's Festival of Fire*

Taking place every January in Shetland, Up Helly Aa Festival is one of the most iconic events in the Scottish calendar, which celebrates the lengthening of the days and the coming of another year. As darkness falls, the squads begin to assemble for the torchlight parade, snaking through the streets of Lerwick and building up to the Viking longship burning ceremony – it's a real spectacle not to be missed! See page 36 for full details.



Your *holiday* starts here

Scotland tours

Your holiday in Scotland starts from the moment you join your easy-to-reach coach pick-up point (as detailed on every tour page). Then simply sit back, relax and let us take care of the driving for you. Full details will be provided of where and when we will pick you up with your holiday confirmation.

Alternatively, if you would prefer to travel at your own pace, you can make your own way and join the tour at the first visit or the hotel, allowing for greater flexibility and choice. A seat will still be reserved for you on the coach for excursions, so you can really make the most of exploring the local area. Please note that if you choose to join your holiday at the hotel then you may miss any en-route visits or tours.



Regional Coach pick-ups

Our coach tours have local pick-up points available. Please see each tour page for further details of where you can join.



Rail/Air departures

Connecting rail/air from many regional stations/airports are available on request to join our tours - please contact us for more information.



*Scotland's* enduring legacy –  
a glimpse into Scotland's storied past...

Scotland is home to many famous castles, each with its unique history and charm. These magnificent structures continue to captivate visitors with their historical significance, architectural beauty and the legends that surround them, from Dunvegan Castle, the oldest continuously inhabited castle in Scotland to the ghostly Glamis Castle with connections to Shakespeare's Macbeth.

**Balmoral Castle – Historic Houses of Aberdeenshire (pg 31) & Tall Ships in Aberdeen (pg 15)**

Balmoral Castle is a royal residence located in Aberdeenshire. It has been a favourite retreat for the British royal family since it was purchased by Queen Victoria in 1852. The castle and its extensive grounds are open to the public during certain times of the year, allowing visitors to experience the royal lifestyle.

**Duart Castle – Mull, Staffa and Iona (pg 23), Scenic Journeys of the Highlands and Islands (pg 13) & Lord of the Glens Cruises (pg 11)**

Located on the Isle of Mull in Scotland, Duart Castle is a historic fortress with a rich history dating back to the 13th century. It is the ancestral home of the Clan Maclean and stands majestically on a crag overlooking the Sound of Mull. The surrounding grounds provide stunning views and a chance to explore the natural beauty of the area.

**Brodict Castle – Arran, Scotland in Miniature (pg 22) & Autumn Tints of Arran (pg 23)**

Brodict Castle is surrounded by beautiful gardens and woodland, offering stunning views over Brodict Bay and the Firth of Clyde. Visitors can explore the well-preserved interiors, which include a collection of period furniture, artworks and other historical artefacts.

**Castle of Mey – Scotland's Northern Edge the North Coast 500 (pg 25)**

The Castle of Mey is located on the north coast of Scotland, near the village of Mey in Caithness. Originally built between 1566 and 1572 by George Sinclair, the 4th Earl of Caithness, the castle has a rich history that spans several centuries. In 1952, the castle was purchased by Queen Elizabeth The Queen Mother, who lovingly restored it and used it as a holiday residence.



# *Explore by rail and sea*

Experience the diverse and picturesque landscapes of Scotland from the comfort of the Lord of the Glens. Enjoy a full programme of shore excursions to various scenic spots including historic sites, castles and places of local interest to explore the rich cultural and natural heritage of Northern Scotland. Whether you're a keen historian, nature enthusiast, or simply looking for your next adventure, this is a fantastic opportunity to visit most northern parts of Scotland by boat and land.

Take in the tranquil island of Iona, sail through the Caledonian Canal to Inverness or explore the bustling harbour of Oban. There is plenty of choice and so much nature to see in this truly spectacular part of Scotland.

Beautiful Scotland is also home to some of the most spectacular railways in the world, with shimmering lochs, dramatic mountains and enchanting forests creating incredibly scenic backdrops.

On our fantastic range of breaks, you can expect iconic journeys such as the West Highland Line aboard the Jacobite Steam Train, which crosses the famous Glenfinnan Viaduct, along with the Kyle of Lochalsh Line and more.





NEW  
TOUR



## Gardens of Western Scotland Cruise aboard the Lord of the Glens



DEPARTURE POINT: Inverness

Scotland boasts a diverse collection of gardens which are home to a vast collection of plants from around the world, in spectacular natural settings. Experience the rich diversity of Scotland's west coast gardens and explore botanical beauty on this horticultural extravaganza. Visit some of the area's best kept secrets including Attadale in Wester Ross, the RHS Partner Garden of the Year in Scotland in 2023, Ardochattan Priory garden which was originally planted by medieval monks, Lip na Cloiche a remote hidden garden on Mull, Abriachan Garden and Cawdor Castle Gardens dating back to the 14th century. Other highlights include Neptune's Staircase, Glenfinnan and Armadale Castle.

The MV Lord of the Glens has 26 beautifully appointed and well-equipped state cabins, all with windows and en-suite facilities. The 'Robert Louis Stevenson' restaurant presents cuisine using local and freshly sourced produce whilst the 'Sir Walter Scott' bar and lounge on the upper deck provides for magnificent all-around panoramic views of the Highland scenery.

 8 DAYS from £3,595



SAVE **£100** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Seven nights' accommodation in a lower, middle or upper deck twin en-suite cabin on a full board basis
- ▶ Return coach transfers from Inverness
- ▶ Visits include: Attadale Gardens, Armadale Castle, Lip na Cloiche, Ardochattan Priory Garden, Glenfinnan, Neptune's Staircase, Fort Augustus, Abriachan Garden & Cawdor Castle

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
Lower Deck	<del>£3,695</del>	£3,595
Middle Deck	<del>£4,395</del>	£4,295
Middle Deck Superior	<del>£4,995</del>	£4,895
Upper Deck	<del>£4,995</del>	£4,895
Single Supplement		On request



## Lord of the Glens - Voyage Through the Heart of Scotland



DEPARTURE POINT: Inverness

This six-night aboard the Lord of the Glens sails from Oban to the Isle of Mull, featuring some of the remote and breathtakingly beautiful scenery of Scotland's west coast, and then through the Caledonian Canal to Inverness. Highlights include Loch Ness, Loch Oich and Loch Lochy and Thomas Telford's engineering masterpiece Neptune's Staircase, a series of eight interconnected locks that raises vessels from sea-level to the canal. In between our cruising, there is also a full programme of shore excursions including visits to the tranquil little island of Iona, colourful Tobermory on the Isle of Mull and the Glenfinnan Viaduct.

 7 DAYS from £2,320

SAVE **£75** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Six nights' accommodation in a lower, middle or upper deck twin en-suite cabin on a full board basis
- ▶ Return coach transfers from Inverness
- ▶ Visits include: McCaigs Tower, Duart Castle, Isle of Iona, Tobermory, West Highland Railway, Glenfinnan Viaduct, Loch Ness, Culloden and Clava Cairns

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
Oban to Inverness 17 Apr & 12 Oct		
Lower Deck	<del>£2,395</del>	£2,320
Middle Deck	<del>£2,995</del>	£2,920
Middle Deck Superior	<del>£3,495</del>	£3,420
Upper Deck	<del>£3,495</del>	£3,420
Single Supplement		from £1,400

## Lord of the Glens - Secrets of the Highlands & Islands



DEPARTURE POINT: Inverness

This seven-night cruise also combines both fresh and saltwater cruising, as the Lord of the Glens sails through the Caledonian Canal from Inverness to the islands of Skye and Mull and the bustling harbour of Oban and onwards to the Isle of Skye, before concluding in Kyle of Lochalsh. Once again there is a full programme of shore excursions including visits to Armadale on the Isle of Skye, the little islands of Eigg and Iona, colourful Tobermory and the 13th century Duart Castle on the Isle of Mull; the romantic and much-photographed Eilean Donan Castle, the iconic Glenfinnan Viaduct, the Culloden Battlefield visitor centre and the prehistoric Clava Cairns.

 8 DAYS from £3,495

SAVE **£100** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Seven nights' accommodation in a lower, middle or upper deck twin en-suite cabin on a full board basis
- ▶ Return coach transfers from Inverness
- ▶ Visits include: McCaigs Tower, Duart Castle, Isle of Iona, Tobermory, West Highland Railway, Glenfinnan Viaduct, Loch Ness, Culloden, Clava Cairns, Isle of Eigg, Clan Donald Centre and Eilean Donan Castle on the Isle of Skye

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
Inverness to Kyle of Lochalsh 19 May & 22 Sep		
Lower Deck	<del>£3,595</del>	£3,495
Middle Deck	<del>£4,195</del>	£4,095
Middle Deck Superior	<del>£4,795</del>	£4,695
Upper Deck	<del>£4,795</del>	£4,695
Single Supplement		from £2,000





# A Classic Scottish Steam Break

 **4 DAYS** from £745  
**NO/LOW SINGLE SUPPLEMENT**



**PICK-UP POINTS:** Aberdeen, Stonehaven, Forfar, Dundee, Perth, Kinross, Dunfermline, Edinburgh

Steam locomotion has an enduring fascination for many of us and combined with the wonderful scenery of Scotland it becomes utterly irresistible. The Jacobite steam train, from Fort William to Mallaig, is one of the longest steam-hauled rail journeys available in Britain today, an 84-mile round trip through some spectacular scenery that also includes the 21-arch Glenfinnan Viaduct. A gentler pace is set as we sail ‘Doon ra Watter’ on the world’s last seagoing paddle steamer, the PS Waverley\*, still elegantly plying her trade on the Clyde. There can be no better way to enjoy the gentle beauty of the Argyll hills and the Kyles of Bute than from the deck of this grand old lady. We also enjoy a taste of steam as we cruise aboard the newly restored SS Sir Walter Scott on the calm waters of Loch Katrine amid the spectacular scenery of the Trossachs, and take a trip on the Falkirk Wheel, the world’s first rotating boat lift and a modern engineering marvel.

\*Please note that the itinerary is subject to confirmation of the Waverley’s sailing schedule. The Waverley does not sail in Apr, May & Oct therefore we will enjoy a cruise on Loch Lomond and a visit to Inveraray Castle instead.

## WHAT'S INCLUDED

- ▶ Three nights’ dinner, bed & breakfast at the Arrochar Hotel or Stirling Highland Hotel
- ▶ Comfortable coach and standard class rail travel on the Jacobite steam train
- ▶ Visits include: Falkirk Wheel, Jacobite steam train, PS Waverley\* and a cruise on SS Walter Scott on Loch Katrine
- ▶ Services of an expert tour manager

## STIRLING HIGHLAND HOTEL

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
23 - 26 May	£925	£875
Single Supplement		£160

*“An amazing holiday, well planned and enthusiastically guided. A lot packed in to a few days but I never felt rushed.”*

Guest - May 2024

**SAVE £50 PER PERSON\***

## ARROCHAR HOTEL

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
24 - 27 Apr	£795	£745
8 - 11 May	£845	£795
25 - 28 Jun	£945	£895
21 - 24 Aug	£945	£895
10 - 13 Oct	£825	£775
Single Supplement		£90

**NO SINGLE SUPPLEMENT IN APRIL**



# Scenic Scottish Railways

 **4 DAYS** from £845



**DEPARTURE POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth

The north of Scotland is blessed with some wonderfully scenic railway lines. The challenge of building railways through difficult terrain was taken up by the great engineers of the Victorian age. Their legacy is in the sweeping curves and majestic viaducts of the single track lines which cross wild moors and lonely glens. Highlights on this short break include a visit to the much-photographed Eilean Donan Castle, a ride aboard the Jacobite steam train that takes us over the iconic Glenfinnan Viaduct and a visit to Boat of Garten on the Strathspey Line, which you may recognise from the BBC series, Monarch of the Glen.



Eilean Donan Castle

*“Lovely and friendly hotel and staff. Excellet food with many choices. Excellent food choices. Excellent coach driver.”*

Guest - May 2024

**SAVE £50 PER PERSON\***

## YOUR TOUR INCLUDES

- ▶ Three nights’ dinner, bed & breakfast at the Carrbridge Hotel, Carrbridge (or similar)
- ▶ Comfortable coach and standard class rail travel throughout
- ▶ Visits include: Strathspey Railway, train journey from Inverness to Wick and Kyle of Lochalsh, Eilean Donan Castle and a return journey on the Jacobite steam train
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
7 - 10 May	£945	£895
27- 30 Aug	£995	£945
24- 27 Sep	£975	£925
15 - 18 Oct	£895	£845
Single Supplement		£135



# Scenic Journeys of the Highlands and Islands

 **7 DAYS** from £1,920



**DEPARTURE POINT:** Glasgow

The Highlands and Islands of Scotland provide such a wealth of scenic journeys that it can be a daunting prospect to work out how best to take them all in. This tour aims to provide the answer to this Caledonian conundrum with an itinerary that ticks off a whole host of visual gems. At the same time it provides a series of relaxing, undemanding journeys driving through Glen Coe, travelling by train along the West Highland Line, a round trip on the historic Jacobite steam train and cruise along Loch Linnhe, in the shadow of Ben Nevis.



The Jacobite steam train

*“Good, interesting guide and lovely people on the trip. Saw many places and appreciated the space of Scotland.”*

Guest - June 2023

**SAVE £75 PER PERSON\***


## YOUR TOUR INCLUDES

- ▶ Six nights’ dinner, bed & breakfast: three nights in the Fort William area and three nights at the Carrbridge Hotel, Carrbridge (or similar)
- ▶ Comfortable coach travel, ferry crossings and standard class rail travel
- ▶ Visits include: Duart Castle and Tobermory, Neptune’s Staircase, cruise on Loch Linnhe and Loch Ness, journey on the Jacobite steam train and Cairngorm funicular railway
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
15 - 21 Jun	£1,995	£1,920
7 - 13 Sep	£1,995	£1,920
Single Supplement		£195





# Scotland's Cities


The cities of Scotland are diverse, with variety on offer and each with its unique charm. Discover the stunning architecture of Edinburgh, a city steeped in history with a medieval Old Town and Glasgow, a lively metropolitan with contemporary artistic flare, showcasing world-class pieces at the Gallery of Modern Art. Further north, there's Aberdeen, a relaxed coastal city, rich in seafaring history and culture.



## Glasgow's Art Treasures featuring the Burrell Collection

Gallery of Modern Art

 **4 DAYS** from **£645**  
**NO SINGLE SUPPLEMENT**

 **PICK-UP POINTS:** Aberdeen, Stonehaven, Forfar, Dundee, Perth, Edinburgh, Glasgow

Re-opened in March 2022 after an ambitious refurbishment, Glasgow's Burrell Collection allows visitors for the first time to explore all three floors in the building, set out as galleries, visible stores and special exhibition spaces. This incredible collection holds treasures from all over the world, including 5,000-year-old porcelain from China, paintings by renowned French artists including Manet, Cézanne and Degas, and medieval artefacts such as stained glass, armour and tapestries. Our tour includes visits to the Kelvingrove Art Gallery and Museum, where notable works of art from across Britain and Europe are featured alongside a diverse collection of exhibits; the Hunterian, Scotland's oldest public museum, the Gallery of Modern Art located in the centre of Glasgow, Holmwood House and the House for an Art Lover, built in the 1990s to a design by Charles Rennie Mackintosh from 1901.

*"Overall, a very good holiday visiting some of Glasgow's main attractions. The choice was very good and made us want to return at some point to see more. Excellent guide and driver."*  
Guest - March 2024

SAVE £50 PER PERSON*		
YOUR TOUR INCLUDES		
▶ Three nights' dinner, bed & breakfast at the Best Western Garfield House Hotel, Glasgow		
▶ Comfortable coach travel throughout		
▶ Visits include: Gallery of Modern Art, Kelvingrove Art Gallery and Museum, the Hunterian Museum, Burrell Collection, Holmwood House and House for an Art Lover		
▶ Services of an expert tour manager		
DEPARTURES & PRICES PER PERSON		
Early booking offer*	Was	Now
21 - 24 Mar	£795	£745
5 - 8 Sep	£695	£645
NO SINGLE SUPPLEMENT		



## The Architecture of Glasgow and Edinburgh

Glasgow

 **4 DAYS** from **£845**  
**NO SINGLE SUPPLEMENT**

 **PICK-UP POINTS:** Glasgow, Edinburgh

Lying just 45 miles apart, Scotland's two largest cities enjoy a healthy rivalry and are often contrasted with each other. In terms of their architecture, Glasgow's city centre is predominantly Victorian, with vast edifices built on a grand scale to reflect its status as the 'Second City of the Empire'. In contrast, Edinburgh is most noted for its Georgian architecture, in particular the elegant terraces and wide streets of the New Town, though it also boasts a historic Old Town. Visits in Edinburgh include the 500-year-old Gladstone's Land, the controversial Scottish Parliament building and the fascinating Georgian House, while in Glasgow we have a private guided tour of the impressive City Chambers, visit the humble Tenement House and discover the city's social history at the People's Palace.



Royal Mile Edinburgh

**SAVE £50 PER PERSON\***

**YOUR TOUR INCLUDES**

- ▶ Three nights' dinner, bed & breakfast at the Best Western Garfield House Hotel, Glasgow
- ▶ One afternoon tea
- ▶ Comfortable coach travel throughout
- ▶ Visits include: Gladstone's Land, St Giles' Cathedral, Scottish Parliament, Palace of Holyroodhouse, The Georgian House, National Gallery of Scotland, private tour of Glasgow City Chambers, The Tenement House and Riverside Museum
- ▶ Services of an expert tour manager

**DEPARTURES & PRICES PER PERSON**


Early booking offer*	Was	Now
28 - 31 Mar	£895	£845
10 - 13 Oct	£895	£845
NO SINGLE SUPPLEMENT		



## Tall Ships in Aberdeen

Grossherzogin Elisabeth ©Sail Training International

 **4 DAYS** from **£745**

 **PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Dundee, Aberdeen

The Tall Ships Race is a great sporting event which offers youngsters a fantastic opportunity to challenge themselves and learn new skills, but for those of on dry land it also offers a wonderful spectacle. Whether it's having a good look at the ships while in harbour or watching as they leave harbour and hundreds of square yards of snowy white sails are unfurled. It is a truly uplifting sight!

Our tour is timed to coincide with the arrival of the Tall Ships in Aberdeen and the first of our opportunities to view the ships at close quarters. A visit to the fascinating Maritime Museum adjacent to the harbour where the ships will be berthed is followed by another chance to move from ship to ship and enjoy the various activities associated with the event.

We then take the opportunity to explore the surrounding countryside, characterised by rich farmland and rolling hills, with visits to Castle Fraser, the most elaborate Z-plan castle in Scotland, and the late Queen's summer residence Balmoral Castle, now most poignantly associated with the last days of Her Majesty's life and reign.



Castle Fraser

**SAVE £50 PER PERSON\***

**YOUR TOUR INCLUDES**

- ▶ Three nights' dinner, bed breakfast at the 4-star Mercure Aberdeen Caledonian
- ▶ Comfortable coach travel throughout
- ▶ Visits include: Maritime Museum, Castle Fraser, Balmoral Castle and an opportunity to view the Tall Ships and enjoy the Parade of Sail as they leave Aberdeen
- ▶ Services of an expert tour manager

**DEPARTURES & PRICES PER PERSON**

Early booking offer*	Was	Now
19 - 22 Jul	£795	£745
Single Supplement		£225

\*Early booking offer - book by 25th November 2024





## *The Scottish Islands*

Miles of unspoilt white sands, clear waters, towering mountains, fairy pools, colourful towns, charming harbours and ancient landmarks; the Scottish Islands are a magical destination for a peaceful escape. With each island holding its own unique character and providing the feeling of being a world away from the mainland, it's no wonder that the late Queen Elizabeth II and her family would cruise around the Western Isles annually, away from prying eyes.

From gems such as Iona and Arran, known as Scotland in miniature, through to the windswept Outer Hebrides, there is plenty to choose from and interests to immerse yourself in, whether that's knitting in Shetland or experiencing the iconic Viking festival, Up Helly Aa!





Luskentyre

# A Grand Tour of the Outer Hebrides

**PICK-UP POINTS:** Dundee, Perth, Kinross, Dunfermline, Edinburgh, Glasgow

**5 DAYS** from £1,120  
**6 DAYS** from £1,520

Whether you choose our five or six day itinerary, our best-selling grand tour takes in all the beauty and diversity of this very special environment with ten different islands and four ferry trips included. Two comfortable hotels ensure that this holiday is as relaxing as possible while at the same time offering great variety and the sense of a true journey of discovery which will live long in the memory. Our odyssey begins as we travel via Glencoe, Fort William and Glenfinnan to Mallaig. From here we take the ferry to Lochboisdale in South Uist and cross the causeway to Benbecula, the ‘stepping stone’ between the Uists, before visiting the islands of Eriskay, Vatersay and Barra. A captivating journey follows as we travel through the magnificent mountain scenery of Harris, the rolling moorland of Lewis, and on to Stornoway. We continue with visits to the Standing Stones of Callanish (\*the main Callanish site will be closed from 1 Sept 2024 until early 2026 and we will visit the nearby smaller circles instead), the tranquil little Norse Mill and the distinctive Black Houses at Gearrannan.

SAVE **£75** PER PERSON\*

YOUR TOUR INCLUDES 5-DAY ITINERARY

- Four nights’ dinner, bed & breakfast: two nights at the Dark Island Hotel, Benbecula and two nights at the Cabarfeidh Hotel, Stornoway (one dinner and one breakfast served on board the ferry)
- Comfortable coach travel and all ferry crossings
- Visits include: Isle of Barra and Cockleshell Beach, Islands of Eriskay and Vatersay, St Clement’s Church, Standing Stones of Callanish\*, Black Houses of Gearrannan and Norse Mill at Shawbost
- Services of an expert tour manager

DEPARTURES & PRICES PER PERSON BENBECULA TO STORNOWAY

Early booking offer*	Was	Now
14 - 18 Apr	<b>£1,195</b>	£1,120

STORNOWAY TO BENBECULA

Early booking offer*	Was	Now
17 - 21 Aug	<b>£1,295</b>	£1,220
6 - 10 Oct	<b>£1,195</b>	£1,120
Single Supplement		£200

SAVE **£75** PER PERSON\*

YOUR TOUR INCLUDES 6-DAY ITINERARY

- Five nights’ dinner, bed & breakfast: two nights at the Dark Island Hotel, Benbecula and three nights at the Cabarfeidh Hotel, Stornoway (one dinner and one breakfast served on board the ferry)
- Comfortable coach travel and all ferry crossings
- Visits include: Isle of Barra and Cockleshell Beach, Islands of Eriskay and Vatersay, St Clement’s Church, Standing Stones of Callanish\*, Black Houses of Gearrannan, Norse Mill, Lews Castle and Museum and St. Columba’s Ui Church
- Services of an expert tour manager

DEPARTURES & PRICES PER PERSON BENBECULA TO STORNOWAY

Early booking offer*	Was	Now
8 - 13 Jun	<b>£1,695</b>	£1,620
20 - 25 Jul	<b>£1,695</b>	£1,620
10 - 15 Aug	<b>£1,595</b>	£1,520
Single Supplement		£250



Lerwick

# Orkney & Shetland by Air

**5 DAYS** from £2,020

**DEPARTURE POINTS:** Aberdeen or Edinburgh

You asked and we listened! As it’s a long way by road and sea, we have launched this alternative itinerary that explores the glorious and wild Orkney and Shetland Isles by air.

Over the course of five memorable days, we will explore lands steeped in history, wildlife and stunning scenery, far from the jostling crowds as we lose ourselves in the haunting beauty of the Orkney and Shetland Isles. Many people have landed there before you - some as early as 3000 BC. Most famous of all were the Vikings, but they were not alone and all around you will find historical treasures. Both islands, but particularly Shetland, in summer have virtually no darkness and the beauty of this ‘Simmer Dim’, as it is called locally, has to be seen to be realised.



The Italian Chapel

“Great itinerary. Varied, with visiting historical sites and beautiful landscapes - beaches, cliffs and wildlife.”  
Guest - August 2024

SAVE **£75** PER PERSON\*

YOUR TOUR INCLUDES

- Two nights’ dinner, bed and breakfast at the Busta House Hotel, Shetland and two nights’ dinner, bed and breakfast at the Kirkwall or Shore Hotel, Orkney
- Flights from Aberdeen to Sumburgh, Sumburgh to Kirkwall, and Kirkwall to Aberdeen (Edinburgh flight supplement £225pp)
- Comfortable coach travel throughout
- Visits include: Sumburgh Head, Jarlshof, Scalloway, Lerwick, Mousa, Churchill Barriers, Italian Chapel, Maeshowe, Standing Stones of Stenness, Barnhouse, Skara Brae and Skail House
- Services of an expert tour manager

DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
5 - 9 May	<b>£2,095</b>	£2,020
16 - 20 Aug	<b>£2,095</b>	£2,020
Single Supplement		£275



St Ninian's Isle

# Highlights of Orkney & Shetland

**6 DAYS** from £1,770

**PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Dundee, Aberdeen

Sail away to lands steeped in history, wildlife and stunning scenery – the Orkney and Shetland isles. Many people have landed there before us, some as early as 3000 BC. Most famous of all were the Vikings, but they were not alone and all around you historical treasures can be found. Both Orkney and Shetland have their own identities - Orkney is green and fertile, while Shetland has rugged cliff and sea loch landscapes. However, both share a colourful history of Picts, Norsemen, ancient antiquities and seafaring legends – bound together with an independent spirit that sets them apart from the rest of Scotland. We sail with Serco Northlink Ferries aboard their modern, purpose-built vessels overnight from Aberdeen to Lerwick, and then there are two full days to tour Shetland. After rejoining the ship for an evening sailing to Kirkwall, we have two days to explore Orkney.

“Informative and enjoyable. Great company”  
Guest - August 2024

SAVE **£75** PER PERSON\*

YOUR TOUR INCLUDES

- One night’s dinner, bed and breakfast at the Scalloway Hotel, Shetland and three nights’ bed and breakfast (plus two dinners) at the Kirkwall or Shore Hotel, Orkney
- All ferry crossings, including one night’s accommodation in two-berth inside cabins on Serco Northlink Ferries MV Hrossey/Hjaltland on the outward sailing
- One breakfast and two dinners on board ship
- Visits include: Scalloway, Jarlshof, Sumburgh Head, Lerwick, Maeshowe, Standing Stones of Stenness, Barnhouse, Skara Brae, Skail House, Churchill Barriers and the Italian Chapel
- Comfortable coach travel throughout
- Services of an expert tour manager

DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
12 - 17 May	<b>£1,895</b>	£1,820
26 - 31 May	<b>£1,895</b>	£1,820
20 - 25 Aug	<b>£1,895</b>	£1,820
29 Sep - 4 Oct	<b>£1,845</b>	£1,770
Single Supplement		£450
Outside Cabin Supplement		£55





Jarlshof

# An Archaeologist's View of Orkney and Shetland

5 DAYS from £1,720

PICK-UP POINTS: Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Dundee

The islands of Orkney and Shetland are littered with archaeological remains. People first came here over 5,000 years ago and many of their remains survive. Research is ongoing here and excavations by archaeologists continue to uncover new information. The islands are therefore of enormous interest to anyone who enjoys first-hand contact with ancient settlements and buildings as well as the people who once lived here.

During our time on Shetland we will visit the uninhabited island of Mousa with its 2,000-year-old full size broch, the Prehistoric and Norse Settlement of Jarlshof; St. Ninian's Isle with its 6th century church and the ruined castle of Scalloway. We then travel to Orkney where we visit the Italian Chapel and the Churchill Barriers; Maeshowe, the finest chambered tomb in Western Europe; the stone circles of Stenness and Brodgar and the famous site at Skara Brae as well as Skaill House. En route to Aberdeen, we will stop for a photo opportunity at Dunnottar Castle, a clifftop fortress dating back to the 3rd century.

SAVE £75 PER PERSON\*

## YOUR TOUR INCLUDES

- One nights' dinner, bed and breakfast at the Scalloway Hotel, Shetland and three nights' bed and breakfast (plus two dinners) at the Kirkwall or Shore Hotel, Orkney
- All ferry crossings, including two dinners and one night's accommodation in two berth inside cabins on Serco Northlink Ferries MV Hrossey/Hjaltland on the outward sailing
- Visits include: Mousa, Jarlshof, Sumburgh Head, St Ninian's Isle, Scalloway, Tingwall Valley, Churchill Barriers, Italian Chapel, Stenness and Brodgar, Maeshowe, Skara Brae, Skaill House
- Comfortable coach travel throughout
- Services of an archaeological expert as tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
14 - 19 Apr	£1,795	£1,720
25 - 30 Aug	£1,995	£1,920
Single Supplement		£450
Outside Cabin Supplement		£55



Bressay Island

# Shetland and its Outer Isles

5 DAYS from £1,470

PICK-UP POINTS: Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Dundee, Forfar, Stonehaven, Aberdeen

If you want to get away from it all, Shetland is the place to be. As close to Norway as it is to Scotland, Shetland is rugged and remote, with a raw natural beauty, a unique culture and wonderful wildlife. There are over a hundred islands here, only 16 of which are inhabited, each with its own individual character, and our tour offers the opportunity to visit four of them, providing a real taste of the diversity of this amazing archipelago, not to mention the simple pleasure of travelling by boats, both large and small, as the indomitable inhabitants of these islands have done for hundreds of years.

We visit the little island of Mousa, whose Iron Age broch is the best-preserved example anywhere in the world, the Shetland Croft House Museum which gives an insight into a typical 19th century croft, while Jarlshof provides a unique archaeological time-capsule, spanning 3,000 years of successive settlements. Finally we have a tour of the northernmost islands of Yell and Unst, a day of stunning seascapes and air so fresh it takes your breath away.

"Excellent. Very well organised. Excellent and highly efficient tour guide."

Guest - August 2024

SAVE £75 PER PERSON\*

## YOUR TOUR INCLUDES

- Four nights' dinner, bed & breakfast at the Busta House Hotel and two nights in two-berth inside cabins on Serco Northlink Ferries
- Visits include: Shetland Croft Museum, Jarlshof, Mousa and a full day tour to the northern isles of Yell and Unst
- Comfortable coach travel throughout
- Services of an expert tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
9 - 13 Aug	£1,545	£1,470
Single Supplement		£350
Outside Cabin Supplement		£55



Westray, Orkney islands

# Undiscovered Orkney

5 DAYS from £1,620  
NO SINGLE SUPPLEMENT

PICK-UP POINTS: Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Inverness

An archipelago of 70 islands, each with their own distinctive charm, Orkney is home to boundless history and natural beauty. Based in Kirkwall, on the mainland, we will discover the landmarks and landscapes of the North and South Isles. On Westray, we relive Orkney's Viking past; on Mainland, we discover Neolithic Orkney; and on Hoy, we enjoy dramatic scenery as we sail across the Scapa Flow. Over the years we have explored almost every nook and cranny of Orkney, yet these beautiful islands contain many more secrets and hidden gems that demand to be discovered.



Neolithic settlement

"I loved the tour, our tour manager David MacLennan was excellent."

Guest - August 2024

SAVE £75 PER PERSON\*

## YOUR TOUR INCLUDES

- Four nights' dinner, bed & breakfast at the 3-star Kirkwall or Shore Hotel, Orkney
- Visits include: Scaun Natural Arch, Quoigrew, Kirk of St Mary, Castle O'Burrian, Westray Heritage site, Noltland Castle, Dwarfie Stane, Rackwick Bay, Scapa Flow Museum, Martello Tower, Naval Cemetery, Maeshowe, Skara Brae, Standing Stones of Stenness, Pier Arts Centre, Highland Park Distillery and the Timespan Museum and Arts Centre
- Comfortable coach travel and all ferry crossings
- Services of an expert tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
28 Jul - 1 Aug	£1,695	£1,620
NO SINGLE SUPPLEMENT		



Dun Carloway Broch

# Ancient Stones of the Outer Hebrides

5 DAYS from £1,320  
NO SINGLE SUPPLEMENT

PICK-UP POINTS: Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Inverness

In about 1800 BC, at around the time that the Middle Kingdom of Ancient Egypt was flourishing, an equally vigorous civilisation was leaving its mark on the far flung islands of the Outer Hebrides. In the company of a specialist guide we will tour a succession of sites, from Lewis in the north to Harris in the south. Highlights include the Bosta Iron Age Village, the Standing Stones of Callanish\* and St Clement's Church at Rodel.

\*The main Callanish site will be closed Sept 2024 until early 2026 we will visit the nearby smaller circles instead.



Callanish Standing Stones

"The best part of the package was the expert guiding input by Carol Knott. Overall the tour was well organised and hence low stress and enjoyable for us. Fully met expectations."

Guest - July 2024

SAVE £75 PER PERSON\*

## YOUR TOUR INCLUDES

- Four nights' dinner, bed & breakfast at the Cabarfeidh Hotel, Stornoway
- Visits include: Bosta Iron Age Village and museum, Standing Stones of Callanish\*, St Columba's Uì Church, St Clements Church, Genealogy Centre, Lews Castle, Carloway Broch, Black Houses, Norse Mill and Clach an Trushal
- Comfortable coach travel and all ferry crossings
- Services of an expert tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
22 - 26 Apr	£1,395	£1,320
2 - 6 Sep	£1,595	£1,520
Single Supplement		£195
NO SINGLE SUPPLEMENT IN APR		

\*Early booking offer - book by 25th November 2024

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Fair Isle knitting

# Knitting in the Shetland Isles

6 DAYS from £1,720



**PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Dundee, Aberdeen

Even those who think they know all there is to know about the art of knitting can pick up a thing or two in the scenic Shetland Isles, and we're not just talking about those pesky dropped stitches! There are workshops aplenty, both starting off our mornings and rounding off our afternoons. These present the perfect opportunity to hone our skills - and perhaps even learn some new ones - under the watchful eye of experienced local tutors.



Jarlshof

*"I really enjoyed it. A great chance to experience Shetland and Fair Isle knitting in its homeland."*

Guest - September 2023

**SAVE £75 PER PERSON\***

## YOUR TOUR INCLUDES

- ▶ Five nights' dinner, bed & breakfast: three nights at the Scalloway Hotel and two nights in two-berth inside cabins on ferry
- ▶ Three lunches
- ▶ Three knitting workshops with expert local tutor
- ▶ Visits include: Jarlshof, Sumburgh Head, Textile Gallery of the Shetland Museum and Archives, Shetland Textile Museum, Nielanell Design Studio at Sandwick and Hoswick Visitor Centre, Hoswick Woollen Mill, Island of Foula and Scalloway
- ▶ Comfortable coach travel throughout
- ▶ Services of an expert tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
18 - 23 Sep	£1,795	£1,720
Single Supplement		£375
Outside cabin supplement		£55



Blackwaterfoot

# Arran, Scotland in Miniature

5 DAYS from £1,320



**PICK-UP POINTS:** Aberdeen, Stonehaven, Forfar, Dundee, Perth, Kinross, Dunfermline, Edinburgh, Glasgow

Often described as "Scotland in Miniature", Arran has a blend of Highland and Island scenery with granite peaks and deep glens to the north of the island, contrasting with its rolling and lush farmlands to the south. From our base in Blackwaterfoot, we visit Brodick Castle and its wonderful gardens, we enjoy a circular tour of Arran that passes through Whiting Bay, Lamlash, Corrie and Sannox, and we can look forward to both a tour and a tasting at the Isle of Arran Distillery.



Brodick Castle

*"Enjoyable. Good hotel at Blackwaterfoot, Arran. Food excellent and variation in the daily menus with generous portions. Morag, the guide was perfect."*

Guest - August 2024

**SAVE £75 PER PERSON\***

## YOUR TOUR INCLUDES

- ▶ Four nights' dinner, bed & breakfast at the 3-star Best Western Kinloch Hotel, Blackwaterfoot
- ▶ Return ferry crossings
- ▶ Visits include: A circular tour of Arran, Isle of Arran Distillery and Brodick Castle and Gardens
- ▶ Comfortable coach travel throughout
- ▶ Services of an expert tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
19 - 23 May	£1,395	£1,320
8 - 12 Jun	£1,395	£1,320
11 - 15 Aug	£1,395	£1,320
13 - 17 Sep	£1,395	£1,320
Single Supplement		£325
Optional excursion Gigha:		£85



Duart Castle

# Mull, Staffa and Iona

4 DAYS from £1,520



**PICK-UP POINTS:** Aberdeen, Stonehaven, Forfar, Dundee, Perth, Kinross, Dunfermline, Edinburgh, Glasgow

The Isle of Mull is a place of tumbling burns, high peaks, dramatic views, and a silent, lonely beauty. We will explore some of the highlights of the island including the multi-coloured buildings that line the waterfront of the island's principal town, Tobermory. We sail on a wildlife cruise that takes us to the Treshnish Isles, and the little island of Staffa, whose natural cathedral of basalt columns is one of the wonders of the west coast. We also visit Duart Castle, the 13th century home of the Chief of Clan MacLean and the sacred isle of Iona.



Tobermory

*"As usual with my Brightwater holidays, always very enjoyable with excellent tour managers & very competent coach drivers."*

Guest - June 2024

**SAVE £75 PER PERSON\***

## YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed & breakfast at a comfortable hotel on the Isle of Mull
- ▶ One packed lunch
- ▶ Visit include: A visit to Isle of Iona and the Abbey, Tobermory, a wildlife cruise to the Treshnish Isles and Staffa, Fingla's Cave and Duart Castle
- ▶ Comfortable coach travel and all ferry crossings
- ▶ Services of an expert tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
28 Jun - 1 Jul	£1,595	£1,520
6 - 9 Sep	£1,595	£1,520
Single Supplement		£420



Brodick Castle

# Autumn Tints of Arran

4 DAYS from £945



**PICK-UP POINTS:** Aberdeen, Stonehaven, Forfar, Dundee, Perth, Kinross, Dunfermline, Edinburgh, Glasgow

As you board the ferry at Ardrossan, you see the distinctive silhouette of Goat Fell rising dramatically from the clear waters of the Firth of Clyde giving a foretaste of your destination whose unique magic never disappoints. Only 56 miles around its coastline, the small villages are compared to 'jewels on a necklace' strung out like pearls around the island. From Blackwaterfoot we will visit Whiting Bay, Lamlash, Brodick - the capital of Arran, the pretty village of Corrie under the shadow of Goat Fell and Sannox before passing the '12 Apostles' at Lochranza. Brodick Castle leaves a lasting impression, as the tall stately building beckons with the glow of warm sandstone. The setting is staggering and its garden is a mass of year-round colour, especially at this time of year when trees don their autumn cloaks and the foliage blazes with reds, golds and ambers.



Lochranza on the Isle of Arran

**SAVE £50 PER PERSON\***

## YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed & breakfast at the Kinloch Hotel, Blackwaterfoot
- ▶ Comfortable coach and all ferry crossings
- ▶ Visits include: Brodick Castle gardens and a tour of the island of Arran including a visit to Whiting Bay, Lamlash, Brodick, Corrie, Sannox, Catacol and Pirnmill
- ▶ Services of an expert tour manager

## DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
15 - 18 Oct	£995	£945
Single Supplement		£250





# The Highlands and North

Scotland's extreme northern region is overflowing with breathtaking natural beauty and rugged landscapes. The area is also steeped in history, with ancient castles, stone circles and archaeological sites that tell the story of Scotland's past.

In addition to its natural wonders, this region of Scotland is home to several charming villages and towns, such as Ullapool, Durness and Thurso. These communities offer a glimpse into the traditional Scottish way of life with opportunities to experience local cuisine, music and crafts.



Dolphins, Moray Firth

## Highland Wildlife Safari

 **4 DAYS** from **£945**  
**LOW SINGLE SUPPLEMENT**

 **PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth

Scotland's natural environment is second to none with a more diverse range of habitats than almost any other country of comparable size. This tour of the Highlands aims to provide close encounters with a wide range of wildlife, all set against a backdrop of magnificent scenery.

*"It was a very positive experience overall. The nature reserves we visited were excellent in their presentation and the Rangers were enthusiastic and knowledgeable."*

Guest - June 2024



Red Squirrel

**SAVE £50 PER PERSON\***

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed & breakfast at the Carrbridge Hotel, Carrbridge *(or similar)*
- ▶ One lunch
- ▶ Visits include: Loch of the Lowes Wildlife Reserve, Highland Wildlife Park, a Dolphin cruise, House of Aigas Field Centre, Beinne National Nature Reserve, Inverewe Gardens, Abernethy National Nature Reserve and Pitlochry Dam and Fish Ladder
- ▶ Comfortable coach travel throughout
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
25 - 28 Jun	£995	£945
Single Supplement		£120

\*Early booking offer - book by 25th November 2024



Smoo Cave

## Scotland's Extreme North West

 **4 DAYS** from **£645**  
**LOW SINGLE SUPPLEMENT**

 **PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Inverness

The rugged and remote north-west coast of Scotland takes on a majestic character in the early spring and autumn months as Mother Nature lays on a spectacular display of beauty. The coastal views and landscapes are breathtaking and the warmth of our highland hotel is very welcoming at these times of year.

*"Superb trip, hoping to travel again in the near future. I always recommend Brightwater tours to friends."*

Guest - March 2024



Achmelvich beach

**SAVE £50 PER PERSON\***

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed & breakfast at the 3-star Kinlochbervie Hotel
- ▶ Comfortable coach travel throughout
- ▶ Visit include: Lochinver, Oldshoremore, Durness, Cocoa Mountain, Smoo Cave and Tongue
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
13 - 16 Mar	£695	£645
18 - 21 Mar	£795	£745
8 - 11 Apr	£725	£675
18 - 21 Apr	£725	£675
7 - 10 Oct	£695	£645
Single Supplement		£120



Ardvreck Castle

## Scotland's Northern Edge featuring the North Coast 500

 **5 DAYS** from **£1,120**  
**LOW SINGLE SUPPLEMENT**

 **PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Inverness

On the northern edge of Scotland, where ancient rock meets restless sea, the views are among the most spectacular to be found in the British Isles. Dunnet Head in particular, the most northerly point on the mainland, offers extensive sea views, as do the cliffs at Duncansby Head. Following much of the North Coast 500, one of the world's most scenic road trips, along this iconic route you can experience an array of stunning beaches, historic castles the breath-taking landscapes of the wild Northern Highlands. Highlights of the tour include the Castle of Mey, the impressive Smoo Cave and the NW Highlands Geo Park.

*"Thoroughly enjoyed holiday. The whole trip was well organised and appeared to run smoothly and without any hitches."*

Guest - May 2024

**SAVE £75 PER PERSON\***

### YOUR TOUR INCLUDES

- ▶ Four nights' dinner, bed & breakfast: two nights at the Station Hotel, Thurso *(or similar)* and two nights at the 3-star Kinlochbervie Hotel
- ▶ Visits include: Duncansby Head, John O'Groats, Castle of Mey, Dunnet Head, Tongue, Smoo Cave, Knockan Crag, NW Highlands Geo Park, Ardvreck Castle, Lochinver and Highland Stoneware
- ▶ Comfortable coach travel throughout
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
6 - 10 May	£1,295	£1,220
9 - 13 Jun	£1,195	£1,120
8 - 12 Sep	£1,195	£1,120
Single Supplement		£120



John O'Groats





# Gardens, Castles & History of Scotland

Scotland is not only famous for its incredible natural beauty but also its rich, often turbulent history and distinctive culture. Its imposing symbols of the past are fascinating to discover, with ancient castles, grand houses and impressive abbeys dotting the rugged landscapes, all with a story to tell.

Follow in the footsteps of royalty and uncover the crowning place of Scottish kings at Scone Palace or delve into legends at fortresses such as Glamis Castle, said to be the setting for Shakespeare's Macbeth. Many of these estates boast fine gardens, with plenty more horticultural gems to admire throughout the country too, from stunning rhododendron varieties to vibrant autumnal displays.

NEW  
TOUR



Attadale Gardens

## Gardens of Wester Ross

 5 DAYS from £1,070



**PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth

Join us on our tour which strings together some of the best gardens in one of the most beautiful and scenic parts of the country.

An undoubted highlight of our tour will be our visit to Attadale Gardens, a true gem of a garden which was voted RHS Partner Garden of the Year for Scotland in 2023. Here we will have an exclusive private visit and will enjoy a light lunch in the dining room of the main house, which is not normally open to the public.

Other visits include a three acre private garden on the outskirts of Inverness, a trip to Skye where we enjoy the award-winning formal garden of Dunvegan Castle and Inverewe, unquestionably one of the most outstanding gardens in the country – this tour is a real treasure trove of treats for anyone who enjoys beautiful gardens and wonderful scenery.

**YOUR TOUR MANAGER  
DAVID HURRION**

Join David as he discovers the wonderful gardens of this picturesque corner of Scotland.



Inverewe gardens

SAVE **£75** PER PERSON\*

### YOUR TOUR INCLUDES

- Four nights' dinner, bed and full breakfast at the Old Inn, Gairloch
- Comfortable coach travel throughout
- Visits include: Oldtown of Leys, Coreshalloch Gorge, Dundonnell House Garden, Inverewe, Dunvegan Castle, Raasay Walled Garden, Attadale Gardens, Gairloch Museum and Kinlochlaich Garden and Plant Centre
- Services of horticulturalist David Hurron as tour manager\*\*

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
30 May - 3 Jun**	<del>£1,145</del>	£1,070
5 - 9 Jun	<del>£1,145</del>	£1,070
Single Supplement		£195



NEW  
TOUR



Drumlanrig Castle

## Autumn Tints of Dumfries and Galloway

4 DAYS from £745  
NO SINGLE SUPPLEMENT



PICK-UP POINTS: Aberdeen, Dundee, Perth, Kinross, Dunfermline, Edinburgh, Glasgow

As the summer fades, autumn colours begin to blaze in high definition in the south-western corner of Scotland. As the warm yellows, rusty oranges and fiery reds consume the foliage we explore the region's most delightful gardens. Highlights of the tour include Dumfries House home to the Queen Elizabeth Walled Garden; Glenwhan Gardens, Logan Botanic and a visit to Brightwater tour manager Colin Crosbie's own garden of Dalswinton Mill.



Dumfries House Walled Garden

### YOUR TOUR MANAGER COLIN CROSBIE

Colin leads tours for Brightwater Holidays all over the world but on this occasion he is literally in his own back yard, as a visit to his own garden is included.



SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed and breakfast at the 3-star Holiday Inn Dumfries
- ▶ Comfortable coach travel throughout
- ▶ Visits include: Dumfries House and the Queen Elizabeth Walled Garden, Burnside, Glenwhan Gardens, Logan Botanic Garden, Millhall, Threave Estate, Corsock House, Dalswinton Mill and Drumlanrig Castle
- ▶ Services of horticulturalist Colin Crosbie as tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
26 - 29 Oct	£795	£745

NO SINGLE SUPPLEMENT



Logan Botanic Garden

## Gardens of Dumfries and Galloway

4 DAYS from £895



PICK-UP POINTS: Aberdeen, Dundee, Perth, Kinross, Dunfermline, Edinburgh, Glasgow

In the south-western corner of Scotland, Dumfries and Galloway is home to some of the country's most attractive gardens. The artistic highlight of our tour is undoubtedly Dumfries House, actually in Ayrshire and which King Charles helped to save. One of the Adam Brothers' finest achievements, the stunning interiors showcase a unique collection of Chippendale furniture, while the walled garden is one of the most exciting new garden developments in all of Scotland.

We see something rather different at Broughton House – an artist's garden at the restored former home of 'Glasgow Boy' E. A. Hornel, which shows the influence of his time in Japan and is always full of colour. Further highlights include Drumlanrig Castle, one of the most important Renaissance buildings in Scotland, and Crawick Multiverse, a gem hidden among the rolling hills of Dumfriesshire.

Former Head Curator of RHS Garden Wisley Colin Crosbie will lead our July and September departures.

*"Dumfries and Galloway. Excellent gardens. Superb guide in Colin Crosbie."*

Guest - July 2024

SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed and breakfast at the 4-star Cairndale Hotel
- ▶ Visits include: Dumfries House and the Queen Elizabeth Walled Garden, Glenwhan Garden, Logan Botanics, Broughton House, Ellenbank, Threave Estate, Drumlanrig Castle and Crawick Multiverse
- ▶ Comfortable coach travel throughout
- ▶ Services of an expert tour manager (\*Colin Crosbie in July and September)

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
1 - 4 Jun	£945	£895
20 - 23 Jul*	£945	£895
14 - 17 Sep*	£945	£895
Single Supplement		£195



Castle Kennedy - Rhododendrons

## The Best Rhododendron Gardens in the World?

4 DAYS from £895  
LOW SINGLE SUPPLEMENT



PICK-UP POINTS: Aberdeen, Dundee, Perth, Kinross, Dunfermline, Edinburgh, Glasgow

Visit the gardens of Galloway in May and one plant species catches the eye ahead of all others – the Rhododendron. Though of course native to eastern Asia and the Himalayas, rhododendrons seem to thrive particularly well in the mild climate of south-western Scotland. With over 1,000 species to choose from they have long attracted gardeners for their extravagant show of blossom in the spring, in myriad shades of red, pink and purple. We will see some magnificent specimens as we tour the gardens specially selected for their rhododendron displays, along with azaleas, magnolias, pieris and other flowering shrubs.



Castle Kennedy

*"A very worthwhile learning experience. I took numerous photos of the seven beautiful gardens which I often peruse. All the gardens were explained in detail by obvious expert gardeners."*

Guest - May 2024

SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed, and breakfast at the 3-star Fernhill Hotel, Portpatrick
- ▶ Visits include: Millhall, Glenwhan Gardens, Castle Kennedy, Logan Botanic Garden, Logan House, Threave Estate and Corsock House
- ▶ Comfortable coach travel throughout
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
7 - 10 May	£945	£895
Single Supplement		£90



Scone Palace

## Gardens of Perthshire and the Scone Palace Fair

4 DAYS from £895  
LOW SINGLE SUPPLEMENT



PICK-UP POINTS: Glasgow, Edinburgh, Dunfermline, Kinross, Perth

Join us as we visit some of the most notable gardens in Perthshire from the formal gardens of Drummond Castle to the oriental inspired Japanese Garden at Cowden, near Dollar. Each garden brings a sense of tranquillity set in some of the most picturesque countryside in Scotland. The highlight of our tour is a day spent at the marvellous Scone Palace Garden Fair, where we can not only enjoy some informative talks from guest speakers as well as TV presenter and Scone Palace's very own Brian Cunningham. In the afternoon be sure to join Viscount Stormont, the heir to Scone, on one of the tours of the family's private garden taking place, which is usually closed to the public.



Drummond Castle



Japanese Gardens of Cowden

SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

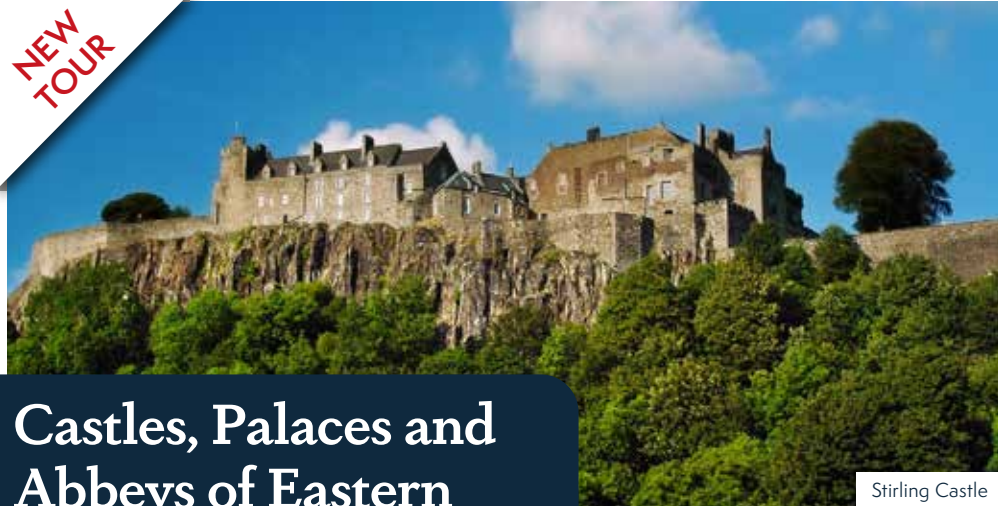
- ▶ Three nights' dinner, bed & breakfast at the 3-star Pitlochry Hydro Hotel
- ▶ Comfortable coach travel throughout
- ▶ Visits include: Branklyn Garden, Scone Palace Garden Fair, Drummond Castle, Cluny House and the Japanese Garden at Cowden
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
29 May - 1 Jun	£945	£895
Single Supplement		£120



NEW  
TOUR



Stirling Castle

## Castles, Palaces and Abbeys of Eastern Scotland

4 DAYS from £945  
NO SINGLE SUPPLEMENT

PICK-UP POINTS: Glasgow, Edinburgh

The East of Scotland is home to a fine collection of Royal Palaces and historical castles. Our tour begins at the birthplace of Mary, Queen of Scots – Linlithgow Palace, which was also used as a rest stop between Edinburgh and Stirling Castle, the latter of which is also on our agenda. Heading north into Angus, we visit Glamis Castle, said to be the setting for Shakespeare's Macbeth. The Royal connection continues as this was the birthplace of Queen Elizabeth, The Queen Mother. Scone Palace, set in the heart of Perthshire countryside is the ancestral home of the Earls of Mansfield and is most famous as the crowning place of Scottish Kings. Built in red sandstone with a castellated roof, it is a great example of Gothic Revival style in Scotland. Continuing with connections to Mary, Queen of Scots we visit one of her places of refuge - Falkland Palace and also the site of her imprisonment, Loch Leven Castle. Our final visits include Culross Palace with its maze of passageways and painted ceilings and Dunfermline Abbey and Palace, resting place of many Scottish royals but possibly most notably Robert the Bruce.



Falkland Palace

SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed breakfast at the Salutation Hotel, Perth
- ▶ Comfortable coach travel throughout
- ▶ Visits include: Linlithgow Palace, Stirling Castle, Glamis Castle, Scone Palace, Falkland Palace and Gardens, Loch Leven Castle, Culross Palace and Dunfermline Abbey and Palace
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
3 - 6 Jun	£995	£945
15 - 18 Jun	£995	£945

NO SINGLE SUPPLEMENT



Dunrobin Castle

## Castles and Palaces of the Highlands

4 DAYS from £845

PICK-UP POINTS: Glasgow, Edinburgh, Dunfermline, Kinross, Perth

This tour takes us through some of the most stunning and dramatic landscapes of Scotland. We head north to the village of Blair Atholl, where we find Blair Castle nestled in the Perthshire countryside. The castle is the ancestral home to Clan Murray and the historical seat of the Dukes of Atholl. We then skirt around the western edge of the Cairngorms National Park to our hotel in Carrbridge. From here we visit Cawdor Castle, immortalised in William Shakespeare's Macbeth as the scene of Duncan's murder. Another highlight will be our trip to the château-style Dunrobin Castle with its magnificent example of a 19th century garden laid out on terraces descending to the sea. Our final visit is to Scone Palace, which has been the seat of parliaments as well as the crowning place of the Kings of Scots.



Cawdor Castle

SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed and breakfast at the Carrbridge Hotel, Carrbridge (or similar)
- ▶ Comfortable coach travel throughout
- ▶ Visits include: Blair Castle, Inverness, Cawdor Castle, Dunrobin Castle and Scone Palace
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
20 - 23 Jul	£895	£845
Single Supplement		£150

*"Excellent! A great guide and coach driver.."*

Guest - May 2023



Balmoral

## Historic Houses of Aberdeenshire

4 DAYS from £945

PICK-UP POINTS: Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Dundee

Aberdeenshire is dotted with historic houses and castles, many of them outstanding examples of Scots Baronial architecture. Each one has a fascinating story to tell with countless legends and several royal connections including Balmoral, sadly now remembered as the place where Her Majesty The Queen passed away.

*"A very enjoyable break;  
excellent guide and driver;  
excellent accommodation and  
meals; good itinerary"*

Guest - June 2024



Haddo House

SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed and breakfast at the 4-star Ardoe House Hotel, Aberdeen
- ▶ Visits include: Drum Castle and Gardens, Haddo House, Fyvie Castle, Castle Fraser, Craigievar Castle, Balmoral and Crathes Castle
- ▶ Comfortable coach travel throughout
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
9 - 12 Jun	£995	£945
Single Supplement		£150



Aberlemno Pictish Stone

## In the Footsteps of the Picts

4 DAYS from £795  
LOW SINGLE SUPPLEMENT

PICK-UP POINTS: Glasgow, Edinburgh

Living beyond the northern frontier of the Roman Empire, the people of northern Scotland in the Dark Ages were known as the Picts – a name given by the Romans meaning the 'painted, tattooed ones'. They were renowned as one of the most warlike of the Celtic barbarian tribes of Europe, successfully attacking the Roman army, and yet few of their homes or forts have ever been found. They did, however, leave behind some of the finest carved stones and jewellery from early medieval Europe.

*"The holiday exceeded my expectations  
as there was much more to see than I'd  
expected. Our guide, Peter Yeoman,  
was really good. "*

Guest - June 2024



Aberlemno Pictish Stone

SAVE **£50** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Three nights' dinner, bed & breakfast at the 4-star Links Hotel, Montrose
- ▶ Comfortable coach travel throughout
- ▶ Visits include: National Museum of Scotland, Aberlemno, a stone carving demonstration, St Vigean's Museum of Pictish Sculpture, Eassie, Perth & McManus Museum's, St Andrews and East Lomond Hillfort
- ▶ Services of an archaeological expert as tour manager

### DEPARTURES & PRICES PER PERSON

Early booking offer*	Was	Now
1 - 4 Aug	£845	£795
Single Supplement		£60



# Booking terms & conditions

**Your package holiday booking is with Brightwater Holidays, Eden Park House, Cupar, Fife, Scotland KY15 4HS.**  
**Telephone: 01334 766 129**

These Booking Conditions set out the terms on which you contract with us and this contract is made on the terms of these booking conditions, which are governed by Scottish Law, and the jurisdiction of the Scottish Courts. If you reside in England or Northern Ireland you may choose the applicable law and jurisdiction if you wish to do so.

In these booking conditions, “you” and “your” includes all persons named on the booking *(including anyone who is added or substituted at a later date)*. “We”, “us” and “our” means Brightwater Holidays. Brightwater Holidays is a subsidiary of Specialist Tours Limited *(company number 08395250)*. Except where otherwise stated, these booking conditions only apply to holiday arrangements which you book with us and which we agree to make, provide, or perform *(as applicable)* as part of our contract with you. All references in these booking conditions to “holiday”, “booking”, “contract” or “arrangements” mean such holiday arrangements unless otherwise stated.

## KEY POINTS

You enter into a booking with us when we issue our booking confirmation/invoice. If you then cancel, there will be cancellation charges. Initially as a minimum this may only be a deposit but can go up to 100%. In certain circumstances you may be able to make changes to your booking however charges will apply. We can change and cancel your booking. We'll pay you compensation in certain circumstances. It is a condition of booking that all travellers are covered by comprehensive travel insurance. We are responsible to you for providing your holiday but there are legal limits.

BRIGHTWATER HOLIDAYS holds ATOL number 4498 issued by the Civil Aviation Authority. For all other packages, The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under The Package Travel and Linked Travel Arrangements Regulations 2018.

## 1. BOOKING

All information provided in the brochure/website is, to the best of our knowledge or belief, correct at the time of publication. We will advise you of any changes that are fundamental to the contract, or which we believe will affect your enjoyment of the holiday. Please advise us if there is any requirement, which you believe is

fundamental to your holiday so that we can give you the latest information at the time of booking.

When you ask us to proceed with a booking you will be required to make a (minimum) deposit payment which will vary dependent on the specific holiday you are booking. This will be advised at the time of booking and confirmed in your booking confirmation. It may also be necessary to collect payment at the time of booking for other (non-refundable) costs e.g. flight tickets, transfers etc. In the case of bookings made after the balance due date, we will require full payment for the holiday.

You must be at least 18 years old to make a booking and you guarantee that you have the authority to accept, and do accept, these terms and conditions for all members of the party (including anyone who is added or substituted at a later date), and in particular payment for all the persons on the booking. We reserve the right in our absolute discretion to refuse to accept any booking without necessarily specifying a reason.

A contract is made when we accept your booking and issue our written booking confirmation/invoice. If we cannot accept or confirm the booking, any money paid will be promptly refunded. On receipt of the booking confirmation/invoice it is important to check the details and if there is any inaccuracy this must be notified to us immediately. It may not be possible to make changes or corrections later, or additional costs may be incurred which we will have to pass on to you.

Many of our holidays are based on specially negotiated airfares booked in a specific airline booking class. At the time of booking if these fares are not available, we will endeavour to secure an alternative air fare and advise you of any additional cost. Please note that most special air fares are non-refundable and non-changeable.

## 2. PAYMENT

We hold your deposit (and any additional payment required at the time of booking) towards the full cost of the holiday. The balance must be received by us no later than the final payment due date shown on your booking confirmation/invoice, as appropriate to your holiday. If you do not pay the full cost within the time specified, we may treat your holiday as cancelled by you in which case the cancellation charges shown in point 4 - Cancellation by You, will apply.

### Deposit Payments (per person):

**UK guests** - £175pp for holidays without flights, £350pp for UK/Europe holidays with flights, 15% for long-haul holidays. Deposit for Lord of the Glens cruises is 35% of the total price.

**US guests** - \$175 for holidays without flights, \$350 for UK/Europe holidays with flights, 15% for long haul holidays

Deposit for Lord of the Glens cruises is 35% of the total price. You must pay the balance in full as follows (unless otherwise stipulated):

**Final Balance payment:** 14 weeks prior to tour departure date (20 weeks for cruises).

*If we are booking bespoke flight arrangements for you or deviating from the group flights, we will charge you any difference in cost and payment will be taken in full when the flights are booked.*

**Ways to Pay** - we accept payment by Visa, MasterCard, cheque (GBP ONLY), or bank transfer for which no levy is charged by us. Your bank or credit card provider may charge an additional

financial processing charge and we cannot be responsible for any such charges.

Please Note: if you are paying from an overseas bank account, you must accept all bank charges incurred by us. A surcharge of 2.5% will be applied for card payments made with cards registered outside the EEA and USA.

## 3. YOUR HOLIDAY PRICE

- a) Prior to booking you will receive a verbal quote based on your specific holiday requirements and travel dates.
- b) We reserve the right to notify you of any alteration in the advertised or quoted price and any changes in holiday arrangements before accepting your booking.

**Note:** We make every effort to ensure that the most up to date and correct prices are shown on our website, but we reserve the right to correct pricing errors at any time. The price you pay at the time of booking is the price we guarantee. Prices can go up when demand is so high, so we recommend you book early to avoid disappointment. Alternatively, you may amend your booking or select an alternative holiday at the applicable and correct price.

- c) Subject to these conditions, once we have confirmed your booking, the price is fully guaranteed and will not be subject to any additional 'surcharges', which means any increase due to changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources, the level of taxes or fees imposed by third parties, including tourist taxes, landing taxes or embarkation or disembarkation fees at port and airports or exchange rates.
- d) Prices in our brochures and/or on our website are calculated on rates of exchange linked to those available to us; either based on rates previously secured or our view of currency exchange rates applicable at the time payments are due.

## Single, Double, Twin Bedded Rooms

Single supplements are payable for sole occupancy of a room. A single room does not guarantee the provision of a double or twin room, and in some instances may be smaller. A 'double' bed is often two single beds pushed together, sometimes with double bed base linen (although it is not unusual for single duvets to be provided in some hotels for doubles).

## 4. CANCELLATION & VARIATION BY YOU

### Cancellation by You

If you or any member of your party wish to cancel your holiday, or if you fail to pay the full cost of the holiday within the specified time you will be liable, as a minimum, to pay the charges detailed below up to the point of cancellation, in addition to any non-refundable items\*. Or in the case of failure to pay, at the date that we deem your booking to have been cancelled. Notification from the person who made the booking must be received at our offices. This can be by phone, or in writing, either by email or letter. The cancellation charge will be calculated according to the date this is received, or the date upon which your cancellation is treated as occurring because of non-payment.

*\*Non-refundable holiday costs charged including upgraded air tickets, hotel upgrades, extensions, extra nights, transfers etc., will*

*be charged at 100% and the charges shown below will then apply to the remainder of the holiday cost and any amendment charges are not refundable. Additional accommodation costs for reduced occupancy or other components, may be payable in the event that one or more passengers cancels but where remaining passengers still wish to travel.*

**Group Bookings** - cancellation charges will apply to any guests in the group who may wish to cancel in the unlikely event of cancellation by the lead passenger.

**Note:** If your cancellation falls within the provisions of your travel insurance policy you may be able to make a claim which must be made direct to your insurance company.

### Cancellation Charges - if you cancel your holiday

**Up to 98 days:** deposit and any invoiced flight or hotel costs | **97-84 days:** 15% and any invoiced flight or hotel costs | **83-64 days:** 35% and any invoiced flight or hotel costs | **63-46 days:** 55% and any invoiced flight or hotel costs | **45-31 days:** 75% and any invoiced flight or hotel costs | **From 30 days to departure:** 100% and any invoiced flight or hotel costs.

### Lord of the Glens:

**Up to 6 months:** deposit and any invoiced flight or hotel costs | **6 months-0 days:** 100% and any invoiced flight or hotel costs.

We will observe travel advice provided by the UK Foreign & Commonwealth Office. Should circumstances dictate, you can cancel your booking without paying cancellation charges if the performance of your holiday, or the carriage of passengers to your destination, is significantly affected by unavoidable and extraordinary circumstances. In such circumstances, we will arrange for your booking to be cancelled and for you to receive a full refund.

### Variation by You

**Booking alterations:** If, after our booking confirmation/invoice has been issued, you wish to change your travel arrangements in any way, for example your chosen departure date or accommodation, we will do our utmost to make these changes (subject to agreement by our suppliers) but it may not always be possible. Any request for changes to be made must be received at our offices. This can be by phone, or in writing, either by email or letter from the person who made the booking. You will be asked to pay an administration charge starting from £75 per person in addition to any associated costs of the changes imposed by our suppliers and any extra arrangements, these costs are non-refundable. Quotes normally have a 24-hour time frame before they expire, and the price is therefore subject to change. You should be aware that these costs could increase as the departure date becomes closer and you should contact us as soon as possible. Additional fees may be charged, depending on the cost and work caused to us by the requested change.

**Booking transfer to another person:** You can transfer your existing booking to another person suggested by you (subject to agreement by our suppliers)\*. Notice be made must be received at our offices, this can be by phone, or in writing, either by email or letter from the person who made the booking at least 25 days before departure. The replacement traveller must satisfy and fulfil any conditions that apply to the holiday, and all costs of the original booking. Both you and the new traveller are responsible for paying all costs we incur before the transfer can be made by us. The cost of the transfer will consist of both an administration

charge of £75 and any costs which our suppliers impose\*.

**Note:** Certain travel arrangements may not be transferable after a reservation has been made, for example, some airlines may require payment of 100% cancellation charges and the cost of a new ticket for ANY variation that is made, and changes to other arrangements may incur a cancellation charge of up to 100%.

\* If you are unable to travel, you may wish to check whether cover is provided for your cancellation within the terms of your travel insurance policy as this may incur less cost to you.

**Booking transfer to an alternative holiday:** It may be possible at our discretion for you to transfer to another holiday; however this is subject to availability and time frame of departure. You must transfer within 7 days of notifying Brightwater Holidays and the new departure must be within 1 year of notification. Any price difference between what you paid for your original tour and the price of the new tour will be payable. An administration fee of £75 per person applies to any transfer up to 14 weeks prior to departure. Less than 14 weeks prior to departure and full cancellation fee will apply.

**While on holiday:** If you decide to cut short your holiday for your own reasons, or not stay at accommodation that has been booked for you, take any pre-booked meals, excursions, and other holiday components, then we are unable to offer you any refund or cover any costs. Depending on the circumstances, your travel insurance may offer cover for such curtailment, so we suggest that you check the conditions and requirements of your policy.

## 5. CANCELLATION & VARIATION BY US

We start planning the holidays we offer many months in advance. Occasionally, we have to make changes to and correct errors and other details both before and after bookings have been confirmed or cancel confirmed bookings, events or activities. Holidays to remote and in some cases, underdeveloped parts of the world carry the risk that parts of the holiday may be subject to alterations beyond our control, sometimes at short notice. While we always endeavour to avoid changes and cancellations, we must reserve the right to do so.

### Cancellation by Us:

We reserve the right to cancel your booking. Whilst we will endeavour not to cancel your confirmed booking after the final 'balance due' payment date, we may need to do so if, through late cancellations or other factors, the tour falls below its minimum number of participants (see below); additionally, as a result of unavoidable and extraordinary circumstances (see point 6) or failure by you to pay the final balance of your holiday.

**Minimum Numbers** - some of our holidays require a minimum number of participants to enable us to operate them. If the minimum number of bookings required for a particular holiday or flight have not been received, we are entitled to cancel it even after the final 'balance due' payment date. Please note that in such cases we are not able to accept responsibility for any costs you may have incurred, including costs of other travel arrangements made in association with the cancelled holiday, unless booked through Brightwater Holidays.

We are happy to give you an indication at any time of the current number of passengers booked on a trip, but this should not be taken as any guarantee whether the holiday will or will not go ahead as booking numbers can fluctuate. There may be certain

circumstances when a holiday may operate with less than the minimum number than the advertised group size.

We will endeavour to do all possible to have a tour operate. If the tour is not viable due to numbers, where possible we will see if suppliers will supply a more 'private' tour and we will come back to you with a revised cost. If everyone currently booked is willing to pay this, then the tour may continue with a much smaller group. If your holiday is cancelled, you can either have a refund of all monies paid or accept an alternative holiday of comparable standard from us if we offer one (we will refund any price difference if the alternative is of a lower value).

In the event a refund is paid to you, we will compensate you for reasonable, non-refundable costs (eg flight tickets) which you have incurred, to be mutually agreed on a case-by-case basis.

### Cancellation as a result of global travel disruption

If it becomes necessary to cancel your tour as a result of global travel disruption, we reserve the right to refund the cost of your tour in the form of credit for a limited amount of time, to be used against any other tour in the Specialist Journeys portfolio. If you do not use this credit within that time, a refund will be payable. This change to the standard booking conditions would only apply if approved by the UK Government and enshrined in the Package Travel and Linked Travel Arrangements Regulations (PTRs) as an emergency measure to support tour operators in extraordinary circumstances such as the 2020 Covid-19 outbreak.

### Variation by Us:

It is a term of your booking that we are able to make changes to any aspect of your booking. If the change is insignificant, we will ensure that you are notified about it. Examples of insignificant changes include a change of airline or aircraft type, alteration of your outward/return flights by less than 12 hours, change of airports and/or local connecting transport, tour staff and changes to supplementary arrangements such as site visit, or change of accommodation to another of the same or higher standard.

Occasionally, we may have to make a significant change. If we are constrained by circumstances beyond our control to significantly alter any of the main characteristics of the travel services that make up your package, you will have rights set out below.

- We will contact you and you will have the choice of accepting the change or having a refund of all monies paid. You can also accept an alternative holiday, where we offer one (we will refund any price difference if the alternative is of lower value) or purchase an alternative holiday subject to availability and applicable cost. We will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to us within the timescale given, your booking may be cancelled.
- If you choose to accept a refund, we will compensate you for reasonable, non-refundable costs (e.g. flight tickets) which you have incurred, to be mutually agreed on a case-by-case basis.

Very rarely, we may be forced by 'circumstances beyond our control' (see point 6) to change or terminate your holiday after departure but before the scheduled end of your time away. This is extremely rare, if this situation does occur, we regret we will be unable to make any refunds (unless we obtain these from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.

We do not control the day-to-day management of your accommodation, and in exceptional cases it is possible that we may be advised that the reserved accommodation has been overbooked. If this happens before your departure or on arrival in a location, we will endeavour to provide accommodation of at least the same standard in the same area. If only accommodation of a lower standard is available, we will refund the difference of the holiday price between the accommodation booked and that available and will pay up to £50 per person for any inconvenience. If under any circumstances a refund is applicable, this will be made to the lead passenger who made the original booking and to the payment method used for that booking.

## 6. CIRCUMSTANCES BEYOND OUR CONTROL

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation, reimburse expenses, or cover losses where the performance of our obligations under our contract with you is prevented or affected by, or you otherwise suffer any damage, loss or expense of any nature as a result of 'circumstances beyond our control'. In these booking conditions, 'circumstances beyond our control' means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include actual or threatened war, riot, civil strife, terrorist activity and its consequences (including suspected terrorist activity and all action taken during any "terror alert"), industrial dispute, natural or nuclear disaster, adverse weather conditions, epidemics and pandemics, unavoidable technical problems with transport, airport or airspace closures, as well as other air traffic management decisions (that may result in long or overnight delays or cancellations), fire, concert/event changes or cancellation and all similar events outside our control. This list is not exhaustive.

**Group-based holidays and activities** - worldwide weather patterns are becoming ever more erratic and unpredictable. If it is not possible to operate certain excursions for this reason, we will endeavour to offer alternatives if this is possible. Such circumstances are totally beyond our control and you therefore should proceed with your booking on this basis.

**Public Holidays, Sporting & Local Events** - in addition to public holidays, many countries host other national or international events or there may be local festivals, which may impact on local/tourist services or travel arrangements, including the reduction or closure of facilities, route diversions etc. during your visit. We have no control over these events, and as dates and details of arrangements are often changeable year on year, it is not possible for us to guarantee to forewarn you of specific details that may be relevant to your holiday or accept any responsibility for any disruption that may be caused. During public holidays, shops, restaurants, and tourist attractions may also be closed.

**Third-Party Information & Websites** - your booking is based on the information supplied to you by Brightwater Holidays. We understand you may conduct additional research into your holiday through other third parties and associated websites, but as we have no control over such information this does not form any basis of our contract with you.

**Wi-Fi** - where the provision of Wi-Fi may be indicated in a property description, no guarantee is given or implied that it will

be operative during your holiday and its availability is outside our control. Some properties may charge for this service and the areas where it is available may be limited and not necessarily available in guest rooms. In all cases, no compensation or refund will be paid in the event that it is not available for whatever reason.

**Dietary Requests & Allergies** - even nowadays, in some destinations, basic well-known dietary requirements (such as vegetarian, gluten free etc.) are often misunderstood and seldom catered for adequately, despite the best intentions and assurances from hoteliers and restaurateurs. While we are happy to pass on any such requests, we cannot guarantee choice or availability - especially with any airline meal options. We cannot accept detailed lists of specific dietary or food preparation requests and are unable to accept any other requests (eg. personal preferences) that are not for medical or religious reasons. Note: Whilst on tour it is your responsibility to double-check and reconfirm any allergy or dietary requirements directly with the various holiday suppliers.

**Other Hotel Guests** - it is not unusual for hotels or other accommodation to receive group bookings (sometimes with large numbers) from guests participating in conventions and conferences or other gatherings. At certain times of the year, there may be an influx of groups such as students on organised educational visits (popular during school holidays), associations or clubs. This may result in hotel facilities being much busier than usual or additional demands on hotel staff and services, but we are unable to accept any responsibility for any inconvenience caused by such groups or their activities.

**Guides** - we reserve the right to substitute any named guide, guest lecturer or other escort with an alternative qualified person and this will not be deemed as any significant change to your arrangements.

**Flights** - if you have booked a flight upgrade and there is a change of airline prior to departure as a result of circumstances beyond our control, it may not be possible to offer an equivalent upgrade, or an addition cost may apply.

## 7. FOREIGN & COMMONWEALTH TRAVEL ADVICE, HEALTH, VISAS & DOCUMENTS

- a) Your specific passport and visa requirements, and other immigration requirements including, inoculations and health certificates are your responsibility, and you should confirm these for all countries to, or through which you are intending to travel, and cover all costs for this. Requirements should be checked well in advance of travel and we do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.
- b) Essential information for British citizens (only), including health, passport and visa requirements along with up-to-date Foreign Office travel, safety and security advice can be obtained from <https://www.gov.uk/travelaware>. We also strongly recommend that you sign up for the latest email updates as travel and safety information can change at any point without notice.
- c) If you or any member of your party is not a British citizen or holds a non-British passport, you must check passport and visa requirements with the Embassy or Consulate of the country or countries to, or through which, you are intending to travel and consult the relevant authority for the latest travel and safety advice for the destinations you are visiting.



d) We recommend that you consult your doctor well in advance of travel for the latest advice on inoculations and health certificates. You can also obtain the latest health information ahead of travel by visiting the National Travel Health Network and Centre (NaTHNaC) website <https://www.travelhealthpro.org.uk>.

**Entry & Exit system for visiting the EU (EES)**

All non-EU nationals travelling to a European country will be subject to checks at the border when the EES system is introduced in 2025. The EES system replaces passport stamping and automates border control procedures collecting and recording the data in your passport, your date and place of entry and exit from a European country and also your facial image and fingerprints. In most cases these checks will be carried out upon arrival in the EU when arriving by air, however, due to the dual French and UK border arrangements in Dover, these checks will take place in Dover for coach passengers, prior to boarding the ship for the cross-channel sailing or at London St Pancras International and Paris Gare du Nord self-service pre-registration kiosk before going through the ticket gates if travelling via Eurostar.

**European Travel Information Authorisation System (ETIAS)**

During the first half of 2025 the rules of travel to Europe will change and there will be an entry requirement for visa-exempt nationals. Travellers will be required to make an online application for and obtain an ETIAS travel authorisation to enter most EU countries, a fee of €7 will be charged. Once confirmed this is linked to your passport and will be valid for 3 years or until your passport expires if that is sooner. If you get a new passport, you will need a new ETIAS travel authorisation. You must carry the email confirming your successful ETIAS submission and unique ETIAS application number along with your passport when travelling as both documents will be checked at the border.

ETIAS is not required for Crown Dependencies – Isle of Man and the Channel Islands, or the common travel areas of Northern and Southern Ireland.

Further details can be found at [travel-europe.europa.eu](https://travel-europe.europa.eu) and we will update this page as exact dates and further details are released.

**8. SPECIAL CIRCUMSTANCES**

Our holidays are not designed for party members to undertake special projects or research whether in connection with study, employment or otherwise. We cannot accept any liability for any losses or damages arising out of such use or planned use nor for any loss or damage which has special financial consequences. Please note if you do intend to use one of our holidays for such purposes you should obtain adequate insurance in respect of it and any special equipment you decide to bring with you on such holidays.

**9. HOLIDAY PARTICIPATION**

It is a condition of participation on our holidays that you agree to accept the authority and decisions of our employees, tour leaders and agents while on holiday with us. If in the opinion of such a person your health or conduct at any time, before or after departure, appears likely to endanger the safe, comfortable, or happy progress of a holiday, you may be excluded from all or

part of the holiday and/or we may terminate your holiday, and any additional costs incurred by you as a result of such exclusion will be your responsibility. In the case of ill health, eg. Covid-19, we may make such arrangements as we see fit and recover any resulting costs from you.

**Note:** Note: While there are no age limits or health requirements on our holidays, please note that for certain destinations require a degree of mobility and fitness to get the most out of the holiday and need to keep up with the group. Should you have any concerns or your mobility changes as your holiday gets closer, please contact us to discuss further.

**10. OUR LIABILITY TO YOU**

We make every effort to ensure that the holiday arrangements we have agreed to provide as part of our contract with you are delivered with reasonable skill and care. It is the laws and regulations of the country in which the services are actually provided which apply to your holiday arrangements and not those of the UK or your home country and any resulting complaint or claim will be judged on this basis. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as being properly provided. Please note, it is your responsibility to show that reasonable skill and care have not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers). Also bear in mind that standards of, for example, safety, hygiene, and quality may vary and services and transport your holiday involves may differ to the stringent standards we are accustomed to in the UK or your home country. Including for example, the absence of seatbelts on coaches contracted outside the UK as this is not always a legal requirement elsewhere.

Certain holidays involve risks and hazards of travel to and in remote and/or uninhabited areas where injury, illness, death, delay, or unanticipated events may occur as a result of forces of nature, wildlife and adverse weather conditions. Medical services or facilities may not be readily available or accessible in some parts, and the medical facilities that do exist could be of inferior quality compared to what is available at home. In remote regions risks may include but are not limited to: mechanical breakdown of expedition vehicle(s); becoming stranded in remote and/or uninhabited areas; being subjected to rugged terrain and a harsh climate; encounters with wild animals, insects and pests, and the possibility of illness, injury or death therefrom; the uncontrollable and unpredictable behaviour of wild animals in their natural habitat; the possibility of not seeing certain animals; and dangerous weather and climate conditions.

You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. If any of the travel services included in your package are not performed in accordance with the contract, or improperly performed, by us or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to you or

another member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable.

Our liability, except in cases involving death, injury, or illness, shall be limited to a maximum of three times the cost of your travel arrangements (excluding amendment charges). Our liability (if we are found liable to you on any basis) will also be limited in accordance with and/or in an identical manner to:

a) The contractual terms of the companies that provide the travel services that made up your package.

These terms are incorporated into this booking contract; and

b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage (there are strict Conditions of Carriage obligations for making claims for missing or damaged baggage that must be followed). We are regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions.

You can ask for copies of the travel service contractual terms, or the international conventions from Brightwater Holidays. Where a carrier or hotelier would not be obliged to make any payment to you under the applicable international convention or regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim.

Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation, or delay to flights – see point 11 below.

If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of necessary accommodation, if possible, of equivalent category, for a maximum of three nights if this is not provided by your airline, in accordance with Regulation 261/2004. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your holiday.

**Note:** this entire clause does not apply to any services which do not form part of your contract with us i.e. 'own arrangements'. This includes for example, any additional services, including excursions, that you organise independently, or services which your hotel or any other supplier agrees to provide for you where these are not organised by us as part of our contract with you. We recommend that sufficient and appropriate insurance is taken out. In addition, we cannot accept any liability for any damage, loss, expense or other sum(s) of any description (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (2) which did not result from any breach of contract or other fault by ourselves or our employees, or where we are responsible for them, our suppliers or (3) arises out of use of our services for special projects

or research whether in connection with study, employment or otherwise or (4) is connected with any business. We further advise you, and you agree that in the event of any claim against us, that such claim shall be governed by Scottish Law and Jurisdiction shall lie in any Court of Competent Jurisdiction in the United Kingdom and you further acknowledge these requirements and waive any objection(s) thereto.

**11. TRAVEL DELAYS & CARRIAGE BY AIR**

Should delays due to weather conditions disrupt your itinerary, additional costs may be incurred and these would be the responsibility of you, the client. You will be assisted by the airline in accordance with the airlines' policy on delays. We cannot accept liability for any delay which is due to any of the reasons set out in point 6 of these booking conditions (which includes the behaviour of any passenger(s) on the flight who, for example, fails to check in or board a flight on time).

Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation, or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. However, reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. Your right to a refund and/or compensation from us is set out in these booking conditions. If any payments to you are due from us, any payment made to you by the airline will be deducted from this amount. You are required to make any claim under this regulation directly with the airline, but if your airline does not comply with these rules you should complain to the Civil Aviation Authority on 0207 453 6424 <https://www.caa.co.uk>.

Where long flight delays result in lost holiday time, we are unable to offer any refunds for unused accommodation or other services as reimbursement will not be made by our suppliers in these circumstances, and hotel rooms are held for delayed arrivals and not re-let. We strongly recommend you have adequate insurance provisions in place to fully cover such eventualities.

We are unable to guarantee that all parties will be seated together. With some airlines it is possible to request, or in some cases, reserve certain preferred seats on the aircraft (most airlines will make an additional charge for this). We are happy to assist with this, but this is an additional service over and above your contractual arrangement for 'carriage by air' with the airline. Airlines reserve the right to make changes to any specific seat numbers for operational or safety reasons either before, or on the day of departure and you will be notified of any such change upon check-in. Where applicable, any additional charge made for pre-booking specific seats will be refunded.

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a "Community list" which contains details of air carriers who are subject to an operating ban within the EU. The Community list is available for inspection at [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en).

In accordance with EU Regulations, we are required to advise you of the actual carrier(s) (or, if the actual carrier(s) is not known, the likely carrier(s)) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any

change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. If the carrier with whom you have a confirmed reservation becomes subject to an operating ban as above as a result of which we/the carrier are unable to offer you a suitable alternative, the provisions of point 5, "Cancellation and Variation by us" will apply.

We are not always in a position at the time of booking to confirm the flight timings, which will be used in connection with your flight. The flight timings shown in our brochure, on our website and/or detailed on your booking confirmation/invoice are for guidance only and are subject to alteration. Flight timings are outside our control. They are set by airlines and are subject to various factors including air traffic control restrictions, weather conditions, potential technical problems and the ability of passengers to check in on time. Specific instructions relating to departure and travel arrangements will be sent with your air or other travel tickets approximately 2 weeks before departure. You must check your tickets very carefully immediately on receipt to ensure you have the correct and up to date flight times. It is possible that flight times may be changed even after tickets have been dispatched - we will contact you as soon as possible if this occurs.

Any change in the identity of the carrier, flight timings, and/or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying our normal charges except where specified in these conditions. We advise that you keep check on your flight's departure information on the day of departure in case of any late flight changes.

In accordance with EU legislation, we are required to draw your attention to restrictions concerning the import of food items which cannot be brought into the EU (including the UK), from outside the EU. For details, please see <http://www2.defra.gov.uk/food-farm/food/personal-imports/> or contact this office.

**12. INSURANCE**

It is a condition of booking with us that you and all members of your party obtain travel insurance for all overseas Brightwater holidays and is highly recommended for UK Brightwater Holidays. It should include cover for COVID-19 cancellation, curtailment, repatriation, and quarantine. We also strongly recommend that you do not travel against medical advice. The cost of repatriation, medical and other treatment overseas can be high and we are unable to assist in meeting those costs. You should organise it immediately when you book to ensure you have cover against possible cancellation charges, medical treatment, and repatriation. Should you have your travel insurance in place we will need to know the details of your policy 6 weeks before departure at the latest. It is a requirement of booking that you provide us with an emergency contact number while you are on holiday stating your relationship (e.g. family member, neighbour, workplace). This is purely for your benefit in the unlikely event of you becoming ill or incapacitated on tour. Please note that we no longer sell travel insurance but do work closely with Global Travel Insurance who will be happy to provide you with a quotation (01903 235042). Please see our website for more details: [brightwaterholidays.com/travel-insurance/](https://brightwaterholidays.com/travel-insurance/)

**13. SPECIAL REQUESTS & MEDICAL CONDITIONS / DISABILITIES**  
If you or any member of your party have any special requests, you must advise us at the time of booking. Although we will

endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your booking confirmation/invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. For your own protection, you should obtain confirmation in writing that a special request will be provided (where it is possible to give this) where it is important to you.

We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as "standard" bookings subject to the above provisions on special requests. If you or any member of your party has any medical condition or disability which may affect your holiday or has any special requirements as a result of any medical condition or disability (including any which affect the booking process), you must tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your holiday develops or worsens after your booking has been confirmed.

Brightwater Holidays cannot provide individual assistance with boarding coaches or other forms of transport, baggage handling, walking or other personal requirements, etc. and guests should be confident that they can do these tasks unaided. We are happy to give advice and assistance with the choice of your holiday which will be dependent upon the nature of any disability. Our brochures also give a simple guide per tour regarding how active the tour is. In order to ensure your enjoyment of the holiday, we ask all clients to provide full details of any disability or special requirements at the time of booking. Some suppliers such as airlines and cruise lines may request certification from your GP to confirm that you are fit to travel. We regret that we cannot be held liable for any costs you may incur as a result. You are urged to contact our Sales department for further information if you have any difficulty in walking or mobility problems and they will be pleased to advise you on the suitability of any particular holiday.

**14. CLIENT BEHAVIOUR**

When you book a holiday with Brightwater Holidays you accept responsibility for the proper conduct of you and your party. Brightwater Holidays reserves the right in its reasonable discretion to terminate the holiday of any member of your party whose conduct is disruptive or detrimental to the enjoyment of other clients, or whose conduct may prejudice the reputation of Brightwater Holidays with our suppliers or hotel owners. In that situation Brightwater Holidays shall have no further responsibility or liability to you. The departure of a coach, ship train, plane or other modes of transport will not be delayed for passengers who are not on board by the stated boarding time.

**15. COMPLAINTS & ASSISTANCE ON HOLIDAY**

If you have any reason to be unhappy with any element of your holiday, we would ask you first to bring this to the attention of the person in charge of the relevant service, on the spot. If this is not

possible, please either contact our local representative or our UK office, using the number provided with your travel documents. It is essential that you do this to enable us to try and put matters right where possible. If a problem remains unresolved during your holiday you should make a complaint which must be received at our offices within 28 days of the completion of your holiday giving your booking reference and all other relevant information. This can be in writing, either by email or letter from the person who made the booking. We will reply to you within 28 days of receipt of your complaint. Please keep your complaint concise and to the point. If you fail to follow the requirement to report your complaint while on holiday, we will have been deprived of the opportunity to investigate and rectify it and this may affect your rights under this booking. If you're in difficulty while on holiday and ask us to help, we will provide appropriate assistance, in particular by providing information on health services, local authorities and consular assistance; and helping you to find alternative arrangements and any necessary phone calls/emails. You must pay any costs we incur if the difficulty is your fault.

The terms of this contract are exclusively governed by Scottish Law and the jurisdiction of the Scottish Courts.

**16. PROTECTING YOUR MONEY**

**We provide full financial protection for our package holidays.**

**Flight inclusive tours (only valid for UK residents):**

We hold an Air Travel Organiser's Licence issued by the CAA (ATOL No. 4498) which provides for your protection in the event of Brightwater Holidays Ltd insolvency. The price of your air holiday packages includes the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme as explained below.

**Tours without flights arranged by us:**

The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under The Package Travel and Linked Travel Arrangements Regulations 2018 for Brightwater Holidays Ltd - Member 5001, and in the event of their insolvency, protection is provided for:

*Non-flight packages*

ABTOT cover provides for a refund in the event you have not yet travelled or repatriation if transportation was included in your package. Please note that bookings made outside the UK are only protected by ABTOT when purchased directly with Brightwater Holidays Ltd.

In the unlikely event that you require assistance whilst abroad due to our financial failure, please call our 24/7 helpline on 01702 811397 and advise you are a customer of an ABTOT protected travel company.

You can access The Package Travel and Linked Travel Arrangements Regulations 2018 here: <https://www.legislation.gov.uk/uksi/2018/634/contents/made>

**17. DATA PROTECTION**

To process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we need to use the information you provide. Depending on what's required, the personal data we collect may include names and contact details, credit/debit card or other payment information and special requirements such as those relating to any disability or medical condition which may affect holiday arrangements and any dietary restrictions which may disclose your religious beliefs.

The person who makes the booking is responsible for ensuring that other members of your party are aware of our booking conditions and this privacy policy and that they consent to your acting on their behalf in your dealings with us.

Any such personal data that you provide will be held securely and for the purpose you have provided it, in accordance with both UK General Data Protection Regulation (UK GDPR) and the Data Protection Act (DPA) 2018.

We take appropriate technical and organisational measures which are intended to prevent unauthorised or unlawful processing of personal data and accidental loss or destruction of, or damage to, personal data.

We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, hotels, transport companies, etc. We will not however, pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. In making a booking, you consent to this information being passed on to the relevant persons only.

We may need to disclose personal data to a third party within countries outside the European Economic Area (EEA) for the purpose of providing your holiday. Controls on data protection in your destination may not be as stringent as in the UK. In addition, your data may be disclosed to regulatory bodies or public authorities such as customs or immigration for the purposes of monitoring and/or enforcing compliance with any regulatory rules/codes.

We will only send you information about special offers, brochures, new holidays and competitions if you have 'opted in' to receive marketing emails from Brightwater Holidays Ltd. If at any time you do not wish to receive this information you can use the 'unsubscribe' function at the bottom of any marketing email or call us.


For full details of how we may use your personal information and your rights in relation to your personal information, please see our Privacy Policy on our website: <https://brightwaterholidays.com/privacy>. By booking online, or over the phone, you are stating that you have read and agreed to our Privacy Policy.


**We are Brightwater Holiday Ltd, registered limited company no: SC137295.**  
**Registered Office: Eden Park House, Cupar, Fife, Scotland KY15 4HS.**





## Up Helly Aa - Shetland's Festival of Fire

 7 DAYS from £1,620PP

 **PICK-UP POINTS:** Glasgow, Edinburgh, Dunfermline, Kinross, Perth, Dundee, Forfar, Stonehaven, Aberdeen

A wander through the streets of Lerwick is normally a quiet, peaceful experience, but take a walk there at the end of January and it's quite likely that you will bump into a squad of very large, bearded Vikings, in gleaming chain-mail and winged helmets. Later, the Vikings and their fancy-dressed followers fill the narrow streets, their flaming torches

illuminating the winter skies, their boisterous songs filling the air. A 30-foot Viking longship is carried aloft before it is set alight with a thousand blazing brands. As the sky over Lerwick shimmers with heat and light, fireworks explode and the gloom of winter is lifted for another year.

*"Excellent! Loads of interesting places visited and of course the experience of seeing Up Helly Aa. Very well organised thanks to Alastair when plans had to change due to the weather."*

Guest - January 2024

A 4-DAY TOUR BY AIR IS ALSO AVAILABLE  
DEPARTING ON 27 JAN FROM £1,745PP  
(£1,670PP IF BOOKED BY 25/11) - PLEASE SEE  
WEBSITE FOR MORE DETAILS.

SAVE **£75** PER PERSON\*

### YOUR TOUR INCLUDES

- ▶ Four nights' dinner, bed and full breakfast at the Sumburgh Hotel, Sumburgh
- ▶ Two nights' accommodation in two-berth cabins on Serco Northlink Ferries Hrossey or Hjaltland with dinner and full breakfast
- ▶ Visits include: Scalloway, Jarlshof and Sumburgh Head, Yell and Unst, Foula, Sandness and a full day in Lerwick at the Up Helly Aa festival
- ▶ Comfortable coach travel and all ferry crossings
- ▶ Services of an expert tour manager

### DEPARTURES & PRICES PER PERSON

	Early booking offer*	Was	Now
25 - 31 Jan		<del>£1,695</del>	£1,620
Single Supplement			On request
Outside cabin supplement			£55
Busta House Hotel supplement			£240

Get in touch  
with an *expert*

Give our Specialist Sales Executives a call,  
Monday to Friday between 9am and 5pm, on:

**01334 804 715**

Alternatively, send us an email to:

**[info@brightwaterholidays.com](mailto:info@brightwaterholidays.com)**

For further details, please visit our website:

**[www.brightwaterholidays.com](http://www.brightwaterholidays.com)**